

TRI-COMMUNITY WATER SUPPLY CORPORATION

(Mailing) Po Box 11 Fentress TX, 78622

(Physical) 92 Ward St Fentress TX 78622

(Office/Billing) 512-488-2573 (Water Emergency) 512-738-0713

tricommunitywater@gmail.com – www.tri-communitywater.com

RULES & REGULATIONS

- 1) 24-hour Audio and Video, indoors and outdoors, will be recorded on TCWSC property.
 - 2) Meters are read and calculated during the last week of the month.
 - 3) Bills are mailed out by the last working day of each month.
 - 4) Payments are due on, or before, the 15th of each month, regardless of what day of the week it falls on.
 - 5) On the morning of the 16th a \$15.00 late fee will be added to all past due accounts.
 - 6) Disconnection notice will be placed on a door hanger 10 days before shut out.
 - 7) Owners will be contacted on the 16th if renters have failed to pay on time.
 - 8) Meter disconnection will begin at 8AM on the day of disconnection.
 - 9) Payment arrangements are available to owners and renters (with permission of owners) if requested PRIOR to the 15th.
 - 10) If payment arrangements are not kept a \$40 service trip charge and a \$50.00 disconnection fee will be added to the account. The meter will be locked out and the account balance will have to be paid in full PRIOR to restoring service.
 - 11) Tri-Community Water accepts CHECKS, MONEY ORDERS, and CREDIT CARDS. All payments made must be payable to TCWSC or Tri Community Water Supply Corporation.
- *Mail Payments to PO BOX 11 Fentress TX 78622
 - *Payments can be dropped into the night box located to the right of the drive-up window 24/7-
 - *Please write your name and account number on all payments.
 - *Cash payments are accepted at the office window in person. Open 8am-10:30am & 12pm-4pm. DO NOT DROP CASH IN THE NIGHT BOX.
 - *Credit card payments accepted by phone or reoccurring monthly charge if set up by customer. Online Card payments may be made using <https://new.nexbillpay.net/tricommunitywsctx> or by calling (888) 612-1607 with 24/7 access to credit card payment. For all credit card payments there is a fee of \$2.50 for all bills under \$200.00, that goes to the vender not TCWS, or a 2.75% fee for any bills over \$200.00.

I HAVE READ AND UNDERSTAND THE INFORMATION ABOVE

NAME _____

SIGNATURE _____

ACC # _____ DATE _____